# Short Learning Programme in **HUMAN RESOURCE MANAGEMENT**

(Proposed NQF 5)













# Short Learning Programme in HUMAN RESOURCE MANAGEMENT (Proposed NQF 5, Credit points 12)

## SHORT LEARNING PROGRAMME IN HUMAN RESOURCE MANAGEMENT

These programmes are rated at a proposed NQF level 5 with twelve (12) credit points. An assessment certificate can be earned, subject to successful completion of the assignment in the specified period stipulated at the event (14 weeks). If a participant chooses not to complete the assessed assignment, he/she will receive a certificate of attendance only.

#### WHO SHOULD ATTEND?

#### TARGET GROUP

All Practitioners, Public Service Officials of National, Local, Provincial Government and Parastatals Including:

- Customer Service Managers
- Communication Managers
- HR Managers
- Performance Managers
- Strategic Planning Managers
- Customer Managers
- Risk Managers
- Internal Auditors
- Supply Chain Managers
- Project Managers
- IT and ICT Managers
- Financial Managers
- Municipal Managers
- Municipal Divisional Managers
- Hospital Managers
- Trade Union Officials
- Shop Stewards
- Supervisory Managers
- Entrepreneurs
- Case study officers
- Branch Managers

#### LANGUAGE

The programme is presented in English and Afrikaans on request.

#### **ABOUT YOUR PRESENTER**

Prof CJ Botha CHRP. BCom, BCom Hons, MCom, PhD (NWU) and ADLL (UJ)

Your course leader in Human Resource Management will be Prof CJ Botha CHRP, a senior lecturer with the NWU School of Business & Governance. He is a fully-registered Chartered Practitioner in the fields of Labour Relations and Human Resources and will guide you in your studies in a practical and useful manner. With his vast practical experience of more than 20 years, he is more than equipped for excellent training in this field of study. Guest presenters will be used from time to time, but you will be notified well in advance of such an event.

The importance of sound Human Relations within the Human Resource environment can never be over emphasised. The goals of any organisation or business are realised and reached through the hearts and minds of its people. This programme was developed with this as its philosophy and underlying building blocks.

#### **PLEASE TAKE NOTE!**

Great care was taken in the preparation and selection of your study material and therefore the NWU School of Business & Governance sincerely hopes that you will not only enjoy this course in Human Resource Management, but will also find it helpful in your world of work. Especially the choice of handbook can provide you with a reference on your table and should be used whenever encountering a HR problem.

#### **LEARNING OUTCOMES**

#### SPECIFIC PROGRAMME OUTCOMES AND THE ASSOCIATED ASSESSMENT CRITERIA

Module	Learning Outcome	Assessment Criteria
Module 1: The environment for human resources	After studying this module the learner should be able to:     Define and explain what people practices are comprehensively     Explain current issues and challenges	The assessor will know that the learner has achieved this outcome if the learner is able to:  Discuss challenges in HR
Module 2: Finding and Placing qualified workers	After studying this module the learner should be able to:  Position the workplace strategically  Discuss job design and job analysis	The assessor will know that the learner has achieved this outcome if the learner is able to  Complete a strategic positioning of the organisation
Module 3: Recruitment and selection	After studying this module the learner should be able to:  Discuss the recruitment process  Explain recruitment methods	The assessor will know that the learner has achieved this outcome if the learner is able to:  Discuss recruitment methods for your organisation
Module 4: Employee orientation and motivation and retention	After studying this module the learner should be able to:     Define probation and orientation     Explain motivation     Discuss retention in HR	The assessor will know that the learner has achieved this outcome if the learner is able to:  Discuss a retention strategy for your organisation
Module 5: Internal staffing	After studying this module the learner should be able to:  Design an internal staffing program  Factors influencing your decisions	The assessor will know that the learner has achieved this outcome if the learner is able to:  • Participate in designing an internal staffing programme
Module 6: Career management	After studying this module the learner should be able to:  Explain career management  Explain successful career management  Explain the "ceiling" employee	The assessor will know that the learner has achieved this outcome if the learner is able to:  • Participate in a role-play on career management



#### **Short Learning Programme in**

#### **HUMAN RESOURCE MANAGEMENT APPLICATION FORM**

#### Applications must be accompanies by:

- The prescribed fees
- Two clear recent passport-size photographs
- A letter from the participant's employer in which:

  - the employer certifies that the participant meets the requirements; and
    the employer grants permission for the participant to participate in the programme



**NB!** latest version of **ADOBE ACROBAT READER** before attempting to complete the form.

#### Application for admission to the Short Learning Programme in Human Resource Management

- Strictly confidential
- Please complete in type or print-hand

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Initials and surname		Title
Names	Nickname	
ID no.	Date of birth	Y
Home address		
		Postal code
Tel no. (H) Area code No.	Cell no.	
Nationality		
E-mail		
Postal address (if different from home address)		
		Postal code
Work address		
		Postal code
Tel no. (W) Area code No.	ax no. Area code	lo.

#### B. Post-school activities

Complete in reverse order (starting with the most recent) all tertiary academic work, including qualifications (compulsory for evaluation purpose).

University/College/Techniken	Period (Year)	
University/College/Technikon	From	То

Name of Dograd/Diploma/Cartificate	Study completed	
Name of Degree/Diploma/Certificate	Yes	No

#### C. Employment Record

Please record your most recent positions of employment, starting with your present position.

		Title or Position	Date
Name of Company	Industry		From To
Controlling Company			
Subsidiary/Section			
Nature of Business			
Title Position			
Number of Employees			
Number of Years in Position			
	earn from each other. To facilitate th	he condition that participants should be a nis process, you are requested to supply a	
D. Payment Options (Please reque		nent)  Postal order Transfer	RealPay
Account details ABSA Bank Account No. 670 642 313 Branch Code 632005 Ref: Invoice Number	Cheques should be made North-West University (No cash please)	out to: Please fax proof of pay Fax No. 086 760 9447 Attention: Shemene Kok	
Entity responsible for payment Self Compa	any		
If self and are unable to pay full stu-	dy fees immediately, please complet	te the RealPay debit order option form. (A	vailable on request)
If company, please provide the follo	wing details for invoicing purposes:		
Registered Company Name			
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Company Address Details:			
		Postal	Code
Contact Credentials of Creditors Dep	partment		
Contact Name			
Tel No. Area Code N	0.		
E. Submit			
Please post your completed applic		Signature of Candidate	
Admin Officer: Short Learning Progr NWU School of Business & Governa		ement	
Private Bag X6001, NWU			
Internal Box No. 296 Potchefstroom, 2520		Date Y Y Y Y	M M D D

Submit by email

Reset form

### North-West University; Private Bag X6001, Potchefstroom, 2520 E-mail: pbsinfo@nwu.ac.za

Shemene Kok Tel: 018 285 2327

http://commerce.nwu.ac.za/business-school/



